



December 2020

Reporting Racism in Health Care

In the recently released report "[In Plain Sight Addressing Indigenous Specific Racism and Discrimination in B.C. Health Care](#)" it is clear that the health system has work to do in order to provide culturally safe and competent care for the Indigenous peoples of BC.

This report lays out a series of recommendations for government, health authorities, regulatory bodies, associations, educational institutions and unions to undertake as part of a concerted effort to eliminate racism within the system. NNPBC will work with our members and partners to action the recommendations that fall to us to enact. We will also support our members and partners to do the same.

In an effort to help our members, partners and the public understand what resources are available to them in support of achieving these recommendations, NNPBC is pleased to share the following information:

Reporting

NNPBC fully respects that many may have hesitation about formally reporting their experiences within health care, but we do want to ensure that everyone is fully aware of the following options available to report racist experiences in health settings.

Addressing Racism' Telephone Line

The 'Addressing Racism' telephone and email lines remain open. If you witness instances of racism in health care you may email or call:

- addressing_racism@gov.bc.ca
- 1-888-600-3078

Regulatory Colleges

If you witness any health care provider in British Columbia engaging in racist behaviour you can report it to their regulatory college for investigation and follow up. Both members of the public and health care professionals can file complaints. Below is a list of BC's regulatory colleges.

- [British Columbia College of Nurses and Midwives](#)
- [College of Chiropractors of British Columbia](#)
- [College of Dental Hygienists of British Columbia](#)
- [College of Dental Technicians of British Columbia](#)
- [College of Dental Surgeons of British Columbia](#)
- [College of Denturists of British Columbia](#)
- [College of Dietitians of British Columbia](#)
- [College of Massage Therapists of British Columbia](#)
- [College of Naturopathic Physicians of British Columbia](#)
- [College of Occupational Therapists of British Columbia](#)
- [College of Opticians of British Columbia](#)
- [College of Optometrists of British Columbia](#)



- [College of Pharmacists of British Columbia](#)
- [College of Physical Therapists of British Columbia](#)
- [College of Physicians and Surgeons of British Columbia](#)
- [College of Psychologists of British Columbia](#)
- [College of Speech and Hearing Health Professionals of British Columbia](#)
- [College of Traditional Chinese Medicine Practitioners and Acupuncturists of British Columbia](#)

Health Authorities

As a member of the public you, may also report instances of racism to individual health authorities.

- [Fraser Health- Patient Care Quality Office](#)
- [Interior Health- Patient Care Quality Office](#)
- [Northern Health- Patient Care Quality Office](#)
- [Providence Health Care- Patient Care Quality](#)
- [Provincial Health Services Authority- Patient Care Quality Office](#)
- [Vancouver Coastal Health- Patient Care Quality Office](#)
- [Vancouver Island Health Authority- Patient Care Quality Office](#)

NNPBC has made a [strong commitment](#) to action in ensuring that every person in this province, and especially Indigenous persons who have experienced the effects of systemic racism, can begin to feel safe and respected when accessing all aspects of health care in this province.

Resources

- [BC Government Guide to Indigenous Services and Organizations](#)
- [Equip Health Care Toolkit](#)
- [In Plain Sight Addressing Indigenous Specific Racism and Discrimination in B.C. Health Care](#)
- [National Collaborating Centre for Indigenous Health](#)
- [Truth and Reconciliation Commission of Canada](#)