



## **CoVID-19 Mental Health Specialist (Anticipatory Recruitment)**

Do you want to make a difference? Join the world's largest humanitarian network. The Canadian Red Cross Society (CRCS) is a non-profit, humanitarian organization dedicated to helping Canadians, as well as the most vulnerable throughout the world.

A Health Emergency Response Unit (ERU) is a standardized modular package of equipment, medical supplies and pharmaceuticals ready to be deployed on short notice with a team of highly qualified and trained personnel to emergencies. The Mental Health Specialist, under the direction of the Senior Medical Officer or Team Leader, will work in collaboration with CRC staff and volunteers, local health authorities and affected communities as part of a team within the mandate of the CRC.

Specifically, the Mental Health Specialist will:

1. Undertake the provision of psychiatric care in accordance with professional standards of practice to ensure high quality, safe patient care
2. Support other health care providers in providing high quality, safe patient care.
3. Participate in relevant activities depending on the phase of ERU deployment or health-related operations (i.e. inception and set-up of services, handover of activities, etc.)

### **Key Tasks and Responsibilities**

These are the duties and tasks applicable to the Mental Health Specialist in an ERU.

- Provide mental health care within an ERU setting or health-related operation, in collaboration with other CRC service team members; be flexible and available to provide mental health care within other service areas as required (i.e. mobile clinics, in-patient department, isolation / outbreak areas, phone consultations/referral, etc.)
- Responsible for providing or enabling mental health consultations.
- Coordinate mental health services with psychosocial services (PSS), safety and well-being (SWB) and other mental health care providers.
- Provide prescriptions or referral for prescriptions and consultative services for mental health presentations
- Work in accordance with guidelines and protocols used within the ERU or health-related operation as directed by the Management Team
- Ensure documentation meets local legal requirements and acceptable professional standards
- Collect and report appropriate statistical information using the health information system (HIS) and incorporate relevant information into regular unit reports.
- Liaise as requested with local health authorities and other health providers.
- Other duties and tasks as assigned by superior(s)

### **Duties Applicable to All Staff**

These duties complement the key tasks and responsibilities of each CRC team member and are in addition to the specific mandate elaborated in the ERU Deployment Order and Terms of Reference or health-related operation:

- Actively work towards the achievement of the CRC's mission:
  - to improve the lives of vulnerable people by mobilizing the power of humanity in Canada and around the world
- Abide by and work in accordance with the Red Cross/Red Crescent principles:
  - To prevent and alleviate human suffering

- To protect life and health and ensure respect for the human being
- Making no discrimination as to nationality, race, religious beliefs, class or political opinions, and giving priority to the most urgent cases of distress
- Not taking sides in hostilities or engaging in controversies of a political, racial, religious or ideological nature
- Not prompted in any manner by desire for gain
- Sharing equal status with other Societies in the Movement and equal responsibilities and duties in helping each other (international settings)
- Abide by and work in accordance with the ERU Standard Operating Procedures and/or context-specific protocols
- Contribute to a positive team environment and service excellence to meet the needs of the patient population
- Perform any other work-related duties and responsibilities that may be assigned by the line manager.

### **General Qualifications**

- In good mental and physical health
- Discrete, professional and mature
- Capable of decision-making in conditions of uncertainty
- Able to work with limited resources, demonstrate innovation in problem solving
- Capable of handling extreme stress, change and situations of insecurity
- Able to mobilize for up to four weeks on very short notice
- Committed to Gender Equality and Social Inclusion standards

### **Education and Training**

- Preferred professional certification or post-graduate qualification in mental health in public health, emergency medicine, psychiatry, or nursing
- Work experience in a clinical setting: outpatient or inpatient OR
- Work experience in community-based mental health crisis intervention program
- Current Professional Registration (registered and in good standing) in Canada

### **Experience**

- Minimum 3 years professional experience
- Experience managing and supporting other staff in professional field
- Experience living and working in an unfamiliar professional context
- Professional experience in emergency / disaster medicine, outbreak management, public health, pediatric, rural and remote medicine or other relevant areas an asset

### **Skills/Knowledge**

- Experience working with pediatric, adult and geriatric patient populations
- Ability to coordinate and deliver out-patient services in low-resource settings
- Competent computer skills (Windows, Microsoft Office, spreadsheets, word processing, e-mail)
- Fluency in English is required. Working fluency in French is a preferred asset; fluency in other languages is an asset

### **Working Conditions**

This is a field-based position. Working in a setting that is very demanding, both physically and psychologically. Difficult working conditions are expected, including the following:

- Issues of access and mobility due to the dynamic nature of an emergency situation
- Ability to meet the physical requirements of an ERU mission, which may include the set-up, stocking or packing down of a field hospital, the ability to lift up to 25 kgs, and the ability to stand or travel for long periods of time

- Long hours of work in a demanding context with limited resources
- The ability to work in a high risk, fluid and evolving situation may be required, as is the ability to work in stressful and often ambiguous conditions.
- Basic living conditions
- CRCS supports a safe working environment and comfortable accommodation however, as in all contexts, ERU team members must be aware and responsible for their personal safety and that of employees under their supervision.
- In some remote areas access to a referral pathway could be limited
- All CRCS delegates must be cleared by the Travel Health Team with medical clearance.
- Successfully complete a Canadian criminal record reference check and vulnerable sector check

### **How to apply**

Please submit your application and cover letter [here](#) or on the [Canadian Red Cross Online Career Website](#).

The Canadian Red Cross is committed to gender equality and social inclusion in our workplace. All qualified applications will receive consideration without regard to sex, gender identity, gender expression, sexual orientation, race, ethnic origin, color, religion, nationality, disability, age, or any other characteristic protected by applicable law. We encourage all qualified persons to apply particularly Indigenous peoples, persons with disabilities, ethnic minorities, visible minorities, and others who share our values and contribute to fostering an inclusive and diverse workplace.

Please notify us as soon as possible of any adaptive measures you might require at any stage of the recruitment process.