



CoVID-19 Out-Patient Department Registered Nurse (OPD RN)

Do you want to make a difference? Join the world's largest humanitarian network. The Canadian Red Cross Society (CRCS) is a non-profit, humanitarian organization dedicated to helping Canadians, as well as the most vulnerable throughout the world.

A Health Emergency Response Unit (ERU) is a standardized modular package of equipment, medical supplies and pharmaceuticals ready to be deployed on short notice with a team of highly qualified and trained personnel to emergencies. The Mental Health Specialist, under the direction of the Senior Medical Officer or Team Leader, will work in collaboration with CRC staff and volunteers, local health authorities and affected communities as part of a team within the mandate of the CRC.

Specifically, the Out-Patient Department Registered Nurse will:

1. Undertake nursing duties in accordance with professional standards of practice to ensure high quality, safe patient care
2. Support other health care providers, including both national and international staff, in providing high quality, safe patient care. This may include such capacity-strengthening activities as: supervision, mentoring and training.
3. Participate in relevant activities depending on the stage of ERU deployment (i.e. inception and set-up of services, handover of activities, etc.)

Key Tasks and Responsibilities

These are the duties and tasks applicable to the OPD RN in an ERU deployment.

- To provide nursing care to out-patients in an ERU setting, in collaboration with medical and clinical support service team members; be flexible and available to provide nursing care within other service areas as required (i.e. mobile clinics, in-patient department, isolation/outbreak areas, etc.)
- Participate in OPD consultations
- Be available and on-call for emergencies as required
- Assist the Head Nurse in planning patient flow and care delivery through the out-patient department
- Ensure documentation meets local legal requirements and acceptable professional standards
- Report health data and statistics to other members of the health delivery team (unit log/records, consultations, transfers, drug and supply inventory); liaise with relevant departments and managers to share department bed occupancy or activity rates, staffing ratios, etc.
- Maintain medical/nursing equipment and regularly inventory all consumable and non-consumable supplies, pharmaceuticals and equipment, placing timely orders to restock unit as required
- Ensure pharmaceuticals are administered in accordance with established guidelines and protocols used within the ERU, as directed by the Management Team
- Maintain standard of nursing care in accordance with regulatory bodies in Canada
- Other duties and tasks as assigned by superior(s)

Duties Applicable to All Staff

These duties complement the key tasks and responsibilities of each ERU Delegate and are in addition to the specific mandate elaborated in the ERU Deployment Order and Terms of Reference:

- Actively work towards the achievement of the CRC mission:
 - to improve the lives of vulnerable people by mobilizing the power of humanity in Canada and around the world
- Abide by and work in accordance with the Red Cross/Red Crescent principles:
 - To prevent and alleviate human suffering
 - To protect life and health and ensure respect for the human being
 - Making no discrimination as to nationality, race, religious beliefs, class or political opinions, and giving priority to the most urgent cases of distress
 - Not taking sides in hostilities or engaging in controversies of a political, racial, religious or ideological nature
 - Not prompted in any manner by desire for gain
 - Sharing equal status with other Societies in the Movement and equal responsibilities and duties in helping each other
- Abide by and work in accordance with the ERU Standard Operating Procedures.
- Contribute to a positive team environment and service excellence to meet the needs of beneficiaries.
- Perform any other work-related duties and responsibilities that may be assigned by the line manager.

General Qualifications

- In good mental and physical health
- Discrete, professional and mature
- Capable of decision-making in conditions of uncertainty
- Able to work with limited resources, demonstrate innovation in problem solving
- Capable of handling extreme stress, change and situations of insecurity
- Able to leave for four to six weeks on very short notice
- Committed to Gender Equality and Social Inclusion standards

Education and Training

- Academic qualification as a registered nurse with experience in out-patient, emergency department or remote/rural nursing
- Current Professional Registration (registered and in good standing) in Canada
- Preferred professional certification or post-graduate qualification in emergency/disaster nursing, public health/community health nursing or other relevant field

Experience

- Minimum 3 years professional clinical experience
- Experience managing and supporting other staff in professional field
- Experience living and working in an unfamiliar professional context
- Professional experience working in low-resource, humanitarian or disaster settings
- Preferred experience working for the Red Cross/Red Crescent movement
- Professional experience in emergency/disaster nursing, outbreak management, or other relevant areas is an asset
- Out-patient nursing experience across the lifespan (pediatric, adult, geriatric) is an asset

Skills/Knowledge

- Demonstrated knowledge of varied patient needs across the lifespan
- Ability to coordinate out-patient services, address patient needs and deliver nursing care in low-resource settings
- Competent computer skills (Windows, Microsoft Office, spreadsheets, word processing, e-mail)
- Fluency in English is required. Working fluency in French is a preferred asset; fluency in other languages is an asset

Core Competencies

- Building trust; Teamwork; Communication; Professionalism; Empowering others; Diversity; Judgement/Decision-making

*Please note that further qualifications in specific technical disciplines may be required based upon the response context.

Working Conditions

This is a field-based position. Working in countries of operation is very demanding, both physically and psychologically. Difficult working conditions are expected, including the following:

- Issues of access and mobility due to the dynamic nature of an emergency situation and proximity to disaster-affected area
- Ability to meet the physical requirements of an ERU mission, which may include the set-up, stocking or packing down of a field hospital, the ability to lift up to 25 kgs, and the ability to stand or travel for long periods of time
- Long hours of work in a demanding context with limited resources
- The ability to work in a high risk, fluid and evolving situation may be required, as is the ability to work in stressful and often ambiguous conditions.
- Basic living conditions that may include intermittent electricity, Internet and other basic services
- CRCS supports a safe working environment and comfortable accommodation however, as in all contexts, delegates must be aware and responsible for their personal safety and that of employees under their supervision.

- In some contexts, legal frameworks and institutions to enforce the rule of law are largely undeveloped.
- In some remote areas access to healthcare could be limited or non-existent
- All CRCS delegates must be cleared by the Travel Health Team with full medical and vaccination clearance.
- To deploy with us on national or international missions, you must successfully complete a Vulnerable Sector Criminal Record check and professional reference checks.

How to apply

Please submit your application and cover letter [here](#) or on the [Canadian Red Cross Online Career Website](#).

The Canadian Red Cross is committed to gender equality and social inclusion in our workplace. All qualified applications will receive consideration without regard to sex, gender identity, gender expression, sexual orientation, race, ethnic origin, color, religion, nationality, disability, age, or any other characteristic protected by applicable law. We encourage all qualified persons to apply particularly Indigenous peoples, persons with disabilities, ethnic minorities, visible minorities, and others who share our values and contribute to fostering an inclusive and diverse workplace.

Please notify us as soon as possible of any adaptive measures you might require at any stage of the recruitment process.