



ENCOUNTER CODE TYPES



Visits:

- Use for direct patient care
- Choose one per visit
- Add ICD-9 Code

97562 NP Visits	97575 NP Telephone Counseling
97574 NP Telephone Visit	97568 NP Virtual Counselling (Video)
97567 NP Virtual Visit (Video)	97551 NP Complete Examination
97555 NP Emergency Visits	97557 NP Institutional Visits
97573 NP Telephone Consultation	97565 NP Consultation
97566 NP Virtual Consultation (Video)	97563 NP Obstetrics
	97554 NP Counselling

Indirect Care:

- Use for indirect patient care
- Add ICD-9 Code

97552 NP Complex Care Activities	97569 NP Telephone with Provider
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Extras:

- Use as add on or stand-alone
- Add ICD-9 if needed
- Can use multiple per visit

97556 NP Immunization	97560 NP Non-Invasive Tests/Procedures
97554 NP Counselling	97561 NP Pathology/Diagnostic Activities
97568 NP Virtual Counselling (Video)	03333 Referral (name of specialist required)
97575 NP Telephone Counselling	
97552 NP Complex Care Activities	
97559 NP Minor Surgery/Procedures	



Visits:

- **Consultations** are a comprehensive visits requested from another provider. This includes history and physical examination, review of imaging and laboratory findings, and a written report or plan of care to the referring practitioner
- **Counselling** is used when the only purpose of the visit is to provide counselling
- **Complete Examination** is for the first visit that includes complete history and physical, review of records and care planning. It doesn't have to be done on the first visit but should only be used once per patient
- **Obstetrics** includes all visits providing prenatal and postpartum services

Indirect Care:

- Complex Care Activities is a catch-all for the work we do with patients outside of the patient visit. This must include a chart note and relevant ICD-9

Examples:

- Family conference, case conference with team
- Care planning (eg. palliative, mental health)
- Forms
- Chart reviews

Extras:

- Counselling can be used as an add-on when a visit goes longer due to crisis or emotional distress. Do not use for general education/counselling in a regular visit.
- Complex Care Activities can be used as an add on when extra activities are done during the visit (eg. forms, yearly complex disease planning)
- Complex Care Activities can be entered in as a separate billing when the patient has more than 3 ICD-9 diagnoses
- Minor Surgery/Procedures
 - Sutures, I&D, Cryo, Toenail removal, IUD, Biopsy, Splinting
- Non-Invasive Tests/Procedures
 - Pap, Ear syringing, Injections (not immunizations)
- NP Pathology/Diagnostic Activities are not coded if done by a lab, MOA or RN (except INR)
 - Urine Dip, INR interpretation and adjustments
 - Drug screen testing, Pregnancy test
 - Glucose test, ECG